



CSR for the Carolinas Educational Workshop

April 20-21, 2023 | Virtual Workshop



Meeting Agenda - Thursday April 20, 2023

8:45am - 9:00am

Welcome, Introductions, Announcements & Updates

Shawna Doran | Chair, CSR Advisory Board

Karen Reeves | South Carolina Hospital Association

Makeda Harris | North Carolina Healthcare Association

9:00am - 10:30am

CMS Update

Robert Campbell, Pharm D, BCSCP

Director, Clinical Standards Interpretation Group | Director, Medication Management | The Joint Commission

10:30am - 10:45am

Break

10:45am - 12:15

USP 797 Update

Robert Campbell, Pharm D, BCSCP

Director, Clinical Standards Interpretation Group | Director, Medication Management | The Joint Commission

12:15pm - 1:00pm

Lunch

1:00pm - 2:00pm

Reducing Restraints Through De-Escalation

Cassie Mueller & Sarah Miles | PRISMA Health

2:00pm - 2:15pm

Break

2:15pm - 3:15pm

Survey Experience Panel - Day 1

DaVida White | Duke Health System

Duke University Medical Center - DaVida White

Duke Regional Hospital - Margie Turner

Duke Raleigh - Faith McGlynn

3:15pm - 3:30pm

Announcements & Adjournment

3:30pm - 5:00pm

CSR Advisory Board Meeting

Meeting Agenda - Friday April 21, 2023

8:45am - 9:00am

Announcements & Updates

Shawna Doran, MSN, RN | Chair, CSR Advisory Board

Edward Bender, JD | South Carolina Hospital Association

Karen Reeves, BSN, MHHA, FACHE | South Carolina Hospital Association

9:00am - 10:30am

Infection Prevention & Control Update

Sylvia Garcia-Houchins, MBA, RN, CIC

Director, Infection Prevention and Control | Division of Healthcare Improvement | The Joint Commission

10:30am - 10:45am

Break

10:45am - 12:15

Infection Prevention & Control Update

Sylvia Garcia-Houchins, MBA, RN, CIC

Director, Infection Prevention and Control | Division of Healthcare Improvement | The Joint Commission

12:15pm - 1:00pm

Lunch

1:00pm - 2:00pm

Maternal Child Safety

Mary Redmond-Wehrly, RN, MSA, CJCP | CSR Consultant | The Joint Commission Resources

2:00pm - 2:15pm

Break

2:15pm - 3:15pm

Survey Experience Panel - Day 2

UNC Johnson Health - Cynthia Holloman-Matthews

MUSC Columbia DT - Sonja Murphy

MUSC Black River - Tina Williamson

Catawba Valley Medical Center - Greg Billings

3:15pm - 3:30pm

Announcements, Evaluation, & Adjournment

SPRING 2023 - Objectives

At the conclusion of this program, participants will be able to:

1. Discuss how the infection control standards intertwine with other standards, how to risk assess the IC process and use EBG to develop policies and procedures.
2. Identify CMS expectations for maternal health, health equity, commonly cited CoP's and identify the major changes in USP 797.

Additional, session-specific objectives are as follows:

Infection Control and Prevention Update

Speakers: Sylvia Garcia-Houchins – Joint Commission

1. Determine the role of evidence-based guidelines and consensus documents when developing policies, processes, and procedures
2. Discuss the Infection Control Tracer Process for Sterilization of instruments.
3. Identify difference with some Environment of Care findings verses Infection Control findings in the Joint Commission survey process.
4. Discuss the ICRA 2.0 and review the expectations with including high risk equipment in the IC Risk Assessment Process.

CMS Update and any major changes to USP 797

Speaker: Robert Campbell, Joint Commission

1. Discuss the most commonly cited Conditions of Participation during a Joint Commission survey
2. Review the expectations of CMS regarding maternal health, and health equity
3. Identify the major changes in USP 797 standards that are going into effect November 2023

Maternal Child Safety

Speaker: Mary Redmond Wehrly, Joint Commission Resources

1. Identify the need for standardization of maternal care across the United States
2. Describe the four levels of maternal care
3. Discuss the process for obtaining MLOC verification.

Reducing Restraints through De-Escalation

Speaker: Cassie Mueller and Sarah Miles, PRISMA Health

1. Participants will have an increased knowledge of the importance of a de-escalation team.
2. Participants will gain understanding about the alert process to prepare their teams for behavioral health emergencies.
3. Participants will have increased knowledge of ways to reduce restraints within the emergency department.
4. You will laugh at least one of our jokes.

Survey Experience Panels

At the conclusion of this program, participants will be able to:

1. Identify at least one best practice for the TJC survey preparation process to include Infection Control and Prevention and Maternal Child Safety.

SPRING 2023 - Objectives

CSR for the Carolinas membership is required:

This workshop is limited to members of the CSR for the Carolinas program. If you need to check the status of your membership, or are interested in more information, please contact the CSR for the Carolinas' consultant, Jane Penny - JPenny@jcrinc.com.

Registration:

There is no charge for this virtual workshop; however, advance registration is required.

Please register by April 17 at:

<https://us06web.zoom.us/meeting/register/tZlof-Gupz0pGNIHqkpxXkmPpSvqBYRUy-qN>.

You will receive a confirmation email with the link for the program.

Continuing Education:

The South Carolina Hospital Association is an approved provider of continuing nursing education by the South Carolina Nurses Association, an accredited provider by the American Nurses Credentialing Center's Committee on Accreditation. Participants who attend the conference and complete an evaluation will receive 10 CNE contact hours.

Speakers

Robert Campbell, PharmD, BCSCP

Robert Campbell, PharmD, BCSCP, currently serves as the Clinical Director, Standards Interpretation Group at The Joint Commission. In this role, Dr. Campbell is responsible for providing interpretation of Joint Commission standards in all Accreditation programs, with special emphasis on standards issues. He provides direction and leadership to surveyors and Standards Interpretation Group (SIG) staff addressing interpretation of standards. Dr. Campbell also serves as the Director of Medication Management for the Joint Commission Enterprise. In this role, he functions as the subject matter expert for medication management related topics; assists with interpreting the intent of standards, as well as the development and revision of standards; provides guidance to organizations and Surveyors; and supports the accreditation and certification process across the Joint Commission Enterprise. Dr. Campbell continues to function as a Surveyor for The Joint Commission in the Hospital Accreditation and Critical Access Hospital Accreditation Programs, as well as a Reviewer in the Medication Compounding Certification Program to assess compliance with accreditation and certification program standards. Dr. Campbell is Board Certified in Compounded Sterile Preparations by the Board of Pharmacy Specialties and is licensed as a Registered Pharmacist in Florida.

Sylvia Garcia-Houchins, MBA, RN, CIC

Sylvia Garcia-Houchins is the Director, Infection Prevention and Control in the Division of Healthcare Improvement. In this role, she is responsible for the oversight of infection prevention and control for The Joint Commission. Ms. Garcia-Houchins has over 30 years of experience in infection control in both hospital and long term care settings, as well as eight years of clinical microbiology experience. Her specialty areas of interest include disinfection and sterilization, dialysis, infection prevention during renovation and construction, and control of Legionella. She has also authored numerous articles and book chapters related to infection control including a chapter in the APIC Text and the Cleaning, Disinfection and Sterilization Chapter in The APIC/JCR Infection Prevention and Control Workbook, Third Edition. Ms. Garcia-Houchins earned a degree in biochemistry and molecular biology from Northwestern University in Evanston, Illinois, a master's of business administration from the Keller Graduate School of Management, and her nursing degree from Truman College.

Speakers

Mary Redmond Wehrly, MSA, RN, CJCP

Ms. Mary Wehrly has over 25 years of experience in quality and performance improvement and currently serves as a Consultant for Joint Commission Resources. She has vast experience in senior leadership for quality, patient safety, risk management and accreditation. Her many accomplishments include leading organizations through numerous Joint Commission, CMS, and licensing surveys, colleague engagement and safety initiatives, leadership at the corporate level with the perinatal patient safety steering team. Ms. Wehrly has worked in a variety of settings, including labor and delivery, maternal–fetal medicine, perinatal home health, nursing education, and research. Clinical experience in obstetrics and gynecology, public health, quality, performance improvement, and more recently, system-wide accreditation and patient safety/risk • Bachelor of Science in Nursing, Mercy College of Detroit, Detroit, MI, USA • Master of Science in Administration: Health Care Administration, Central Michigan University, Mt. Pleasant,

Sarah Miles, MBA, BSN, RN, CEN, TCRN, SANE-A

Ms Sarah Miles is a Masters Prepared Nurse that serves as the Nurse Manager of Greenville Memorial Hospital, Emergency Trauma Center. Sarah has over nine years of experience as a nurse in both critical care and emergency medicine, and three years of nursing leadership experience. She has multiple certifications in her specialty and served as the 2022 Foothills ENA Secretary. Sarah maintains operations in the GMH Level 1 Trauma Center and focuses on quality initiatives along with recruitment and retention. Sarah received her BSN and MBA-Health Care Management from Western Governors University.